



Re-Accredited with "B" Grade by NAAC

N. T. S. Samiti's

Shri Shankar Arts & Commerce College, Navalgund-582208

Dist : Dharwad

State : Karnataka

STUDENTS GRIEVANCES REDRESSAL CELL-2021-22

Complaints lodged date: 19-08-2021

Complaints received by (Class) : B.A-III year. Jyoti Mantoox
Aslam Balappanvar

Issue: ① Ladies Room cleanliness ② Book issue problem from
Library.

Action taken (Date) : 26-08-2021

Action: Regular cleaning of girls toilet in ladies room
ensured hygienic condition
Smilebe

Signature of the faculty:

Principal

Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.





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STUDENTS GRIEVANCES REDRESSAL CELL-2021-22


Complaints lodged date: 10-08-2021

Complaints received by (Class) : B.com-3rd year - Adarsh Hebaser
Canesh Rayabagi

Issue: ① class Rooms clean-liness ② water facility

Action taken (Date) : 18-08-2021

Action: To ensure easy access of drinking water all the water
purifiers installed on college building are inspected
and maintained frequently.

Signature of the faculty: 


Principal

Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.



First Meeting of Odd Semester 2022-2023




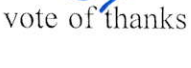
Notice

Date: 28-06-2022

The members of Grievance Redressal Cell and members of the committee are here by informed to attend the meeting to be held on **03-07-2022** at 3.30 pm in library to discuss the following matters.

Agenda:


1. The minutes of the previous meeting was read.
2. The members discussed about the effective awareness about the cell among the students
3. Direction was given to the committee members to document the same.
4. Most of the grievance issues was related to ;
 - Drinking water facilities
 - Cleaning of girls Toilet
5. Such other matters suggested by members.

Sl. No.	Name	Designation	Signature
1.	Dr. K P Bikkannavar	President	
2.	Dr. M. N. Harogeri	Coordnator	
3.	Dr. G S Chinagi	Member	
4.	.Dr. R S Hiremath	Member	

All the members were present for the meeting. Meeting ended with the vote of thanks by the committee member Dr. G S Chinagi.




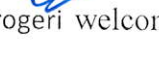

Co-ordinator

Grievance Redressal Cell


Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.

Meeting Proceeding and Resolutions

Meeting of the Grievance Redressal Cell Convened on Dated **03-07-2022** in library to following matters were disused in the presence of the following members.

Sl. No.	Name	Designation	Signature
1.	Dr. K P Bikkannavar	President	
2.	Dr. M. N. Harogeri	Coordnator	
3.	Dr. G S Chinagi	Member	
4.	Dr. R S Hiremath	Member	

Initially Grievance Redressal Cell Co-Ordinator Dr. M. N. Harogeri welcomed all the members of the Committee and Heads of all Departments.

Minutes of the Meeting:

- Minutes earlier meeting were read by Dr. M. N. Harogeri Approved by the president.
- To ensure easy access of drinking water all the water purifiers installed on college building are inspected and maintained frequently.
- Regular cleaning of girls toilet in ladies room ensured hygienic condition.


Co-ordinator

Grievance Redressal Cell


Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.



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STUDENTS GRIEVANCES REDRESSAL CELL-2022-23


Complaints lodged date: 12-07-2022

Complaints received by (Class) : B.com-3rd year - Kavya Allu
Kastilz Bagu

Issue: ① BUS pass problem ② Class Room Cleanliness

Action taken (Date) : 20-07-2022

Action: Attainders are warned to maintain Regular
cleaning in the classrooms.

Signature of the faculty: 


Principal
Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.





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STUDENTS GRIEVANCES REDRESSAL CELL-2022-23

Complaints lodged date: 14-07-2022

Complaints received by (Class) : B. A - 3rd year - chandaveesappa Road
chetana kabi

Issue: ① UUCMS Login problem ② Drinking water Problem

Action taken (Date) : 21-07-2022

Action: To ensure easy access of drinking water all the
water purifiers installed on college building are inspected
and ~~water~~ maintained frequently.

Signature of the faculty:

Principal
Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.



First Meeting of Odd Semester 2023-2024

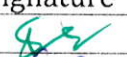




Notice

Date: 28-10-2023

The members of Grievance Redressal Cell and members of the committee are here by informed to attend the meeting to be held on **03-11-2023** at 3.30 pm in library to discuss the following matters.

Agenda:


1. The minutes of the previous meeting was read.
2. The members discussed about the effective awareness about the cell among the students
3. Direction was given to the committee members to document the same.
4. Most of the grievance issues was related to ;
 - Canteen Facility.
 - More copies of reference book in the Library.
5. Such other matters suggested by members.

Sl. No.	Name	Designation	Signature
1.	Dr. S V Badiger	President	
2.	Dr. A G Jakkanagoudra	Coordinator	
3.	Dr. P G Koppad	Member	
3.	Dr. G S Chinagi	Member	
4.	Dr. R S Hiremath	Member	

All the members were present for the meeting. Meeting ended with the vote of thanks by the committee member Dr. G S Chinagi.

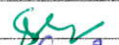





Co-ordinator

Grievance Redressal Cell


Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.

Meeting Proceeding and Resolutions

Meeting of the Grievance Redressal Cell Convened on Dated **03-11-2023** in library to following matters were disused in the presence of the following members.

Sl. No.	Name	Designation	Signature
1.	Dr. S V Badiger	President	
2.	Dr. A G Jakkanagoudra	Coordnator	
3.	Dr. P G Koppad	Member	
3.	Dr. G S Chinagi	Member	
4.	Dr. R S Hiremath	Member	

Initially Grievance Redressal Cell Co-ordinator Dr. A G Jakkanagoudra welcomed all the members of the Committee and Heads of all Departments.

Minutes of the Meeting:

- Minutes earlier meeting were read by Dr. A G Jakkanagoudra Approved by the president.
- Students canteen is setup in the college campus.
- All the HOD's are forwarded the request to the Principal and purchased more book


Co-ordinator

Grievance Redressal Cell


Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.

From,
B.com-IInd year
Students
SSACC-Navalgund.

To,
Principal
SSACC-Navalgund.

Sub: Students Grievances.

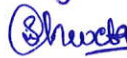






Respected Sir,

We are B.com-II year students and requesting
you to provide basic necessities

- 1 - UUCMS Login problem
 - 2 - Bus pass problem
 - 3 - Canteen problem
 - 4 - Projector not available
- Kindly solve our Grievances


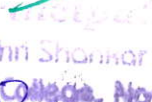


Thanking you.

Yours
Obedient students.

Name.	Sign
Shweta, Hebsur	
Preeti, Ramannavar.	
yashoda, Hadapad	
Rakshita, S. Pujan	
Abhishek Pujan	
Abhishek H. Jadar	
Devraj, Belligatti	
Sampath. S. Muehal	



Head of Commerce


Y.B. Hadapad 
R.S. Pujan 
Abhishek Pujan 
Devraj Belligatti 

From;
B.com-IIIrd year
Students
SSACC-Navalgund.

To;
Principal
SSACC-Navalgund

Sub: Students Grievances.

Respected Sir,

we are B.com-IIIrd year students and
requesting you to solve/provide basic
necessities

- 1- Drinking water
- 2- cleanliness of wash Room
- 3- canteen facilities
- 4- class Rooms are not clean

Kindly solve our Grievances

Thanking you

Your's
obedient students.

P.C. Kharwad.
Aishu

~~Imma~~



~~Vijay~~

~~Sankar~~ Ashata

~~Kulkarni~~

~~AKS~~

~~M. K. Mah~~ ~~Arvind~~

~~SB~~

Abhi.P.S

~~Abhishek~~ ~~Arvind~~



M.C. Vasali

~~Pradip~~

Principal,
NTSS's Shri Shankar Arts & Commerce College, Navalgund

HOD of Commerce



from
B.A. V sem students
S.S.A. college
navalgund

To,
Principal,
S.S.A. college
navalgund

Respected sir,,
sub:- grievances

- 1) cleaning problem [class room]
- 2) scholarship problem
- 3) ugms login problem
- 4) washroom problem
- 5) canteen is not available
- 6) water problem

D:- 22-10-2024
P:- navalgunda

Your faithfully
B.A Vth sem
students

- 1) ~~R~~ Rajesh. DODAMANT
- 2) ~~Praveen~~ Praveen. Y. Budihal
- 3) ~~Aravind~~ Nabisab. Nadaf.
- 4) ~~Ravi~~ Ravi Chandru. S. morbada.
- 5) ~~Belaganti~~ Bhannamappa. K. Belaganti
- 6) ~~Prashant~~ Prashant. M. madiwale
- 7) ~~Sunil~~ Sunil. H. Sullad.
- 8) ~~Shiver~~ Shiver. M. Tulasigudi
- 9) ~~Bhimappa~~ Bhimappa F Jaggali
- 10) ~~A. S. Hrisanatti~~ A. S. Hrisanatti
- 11) ~~Handorathappa~~ Handorathappa
Santibel Bhomahavara



Badegol
Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.



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Grievance Redressal Action Taken Report

The Grievance Redressal committee has taken a number of actions to address the grievances.

SL.NO	GRIEVENCES	REDRESSAL
1	Drinking water facility problem	To ensure easy access of drinking water all the water purifiers installed on college building are inspected and maintained frequently.
2	Cleanness of Girls Toilet	Regular cleaning of girls toilet in ladies room ensured hygienic condition.
3	Canteen Facility	Students canteen is setup in the college campus.
4	Cleanliness of the canteen and quality food.	Canteen supervisor will be suggested to look into the quality of food and cleanliness of the canteen.
5	Cleanness of the Classrooms.	Attainders are warned to maintain Regular Cleaning in the classrooms.



6	More copies of reference book in library.	All the HOD's are forwarded the request to the Principal and purchased more books.
7	To extend the duration of keeping library books.	Under UGC Grant the students were recommended to co-operate with the Government rules, regarding the issues and return of library books.
8	Demand Place for the Lunch.	Allowed to have their lunch in the Garden.

Somabete

IQAC, COORDINATOR
Shri Shankar Arts & Commerce College,
NAVALGUND-582 208. DIST: DHARWAD



Shadigel

Principal,
NTSS's Shri Shankar Arts &
Commerce College, Navalgund.